

Coming to the UK – Bank Accounts/UK Mobile/NI Number.

Importance of a UK mobile number & how to obtain one:

When arriving in the UK we always recommend trying to obtain a UK mobile number as soon as possible because this is important to have when working with us but also with obtaining certain accounts/details in the UK.

Of course in current circumstances this can be difficult doing straight away due to quarantine guidelines and so there are options of having UK Mobile Number – Sim Cards delivered to where you are quarantining.

A popular company used by many in the UK as well as those travelling from overseas is Giffgaff, please see below the link and details.

<https://www.giffgaff.com/sim-only-plans>

giffgaff



Order your Free SIM card

Embrace life with no contracts

With your free giffgaff SIM you're in control

- ✓ No contracts, just flexible goodybags packed with data.
- ✓ We'll recommend the best plan for you each month.
- ✓ **Get an extra 1 GB on us from your third purchase onwards.**

Choose your plan

Packed with data, minutes and texts, choose a plan that suits you and pay when you activate your SIM.

£8 goodybag

- 2 GB data
- Unlimited minutes
- Unlimited texts

£10 goodybag

- 6 GB data
- Unlimited minutes
- Unlimited texts

£10 golden goodybag

- 9 GB data
- Unlimited minutes
- Unlimited texts

Order your SIM deal

No thanks, I just want a free SIM

Available Online Banks:

Please click on the following link, this will provide information on available online banks which many overseas carers have used.

We have found the most popular to be:

- **Monzo.**
- **Revolut.**

<https://www.which.co.uk/money/banking/bank-accounts/challenger-and-mobile-banks-ai0mj7w688r5>

Please be aware that you will need to use the following address if you are wanting to use us as a base address when applying for a bank account as unfortunately, they will class our main address as a business address.

10 St Johns Road,

Saxmundham,

Suffolk

IP17 1BE

This is our bungalow that we use for accommodation that the above online banks will accept.

Opening a Bank Account:

If you will be using the above option of online banking, you will be able to download an application to your smart phone.

We have found when others have tried to open a temporary online bank account online, they could only do so once they changed the region settings.

On your iPhone, iPad or iPod touch

1. Open the **Settings** app.
2. Tap your name, then tap iTunes & App Store.

3. Tap your Apple ID, then tap View Apple ID. ...
4. Tap Country/**Region**.
5. Tap "**Change Country or Region**". ...
6. Tap your new country or **region**, then review the terms and conditions.

How do I change my region on my computer?

Change your region in Windows

1. Select Start > Settings > Time & Language > **Region**.
2. Under Country or **region**, select **your** new **region**.
3. You can switch back to **your** original **region** at any time.

Base Address in UK:

If you are needing a base address in the UK we are very happy for you to use us, if you have entered the UK more than two weeks before your induction training is due to start and are planning to open a bank account with a walk in branch then we can provide you with a letter as proof of address (**Please be aware that some walk in bank branches will not accept our letter format and may request for you to ask us to change this, unfortunately we would be unable to do this**).

Should you choose to use a family members or friends address they would need to provide you with this letter as we cannot confirm this in writing on their behalf.

If you are using us as a base address when opening a bank account through a walk in branch then please let us know and confirm the following so that we can provide a letter for you.

- Branch name and address.
- Date of appointment.

Importance of Proof of Bank Opening:

It is very important for you to open a bank appointment, not only for your wages to be sent to but also because we use this as part of the evidence for submitting your DBS check.

We recommend setting up an account and either sending over proof of bank opening by one of the following ways:

- Bank Account Opening Letter (Dated within the last 3 months in the UK address you will be using).
- Bank Account Opening Confirmation Email.
- A Screenshot of the Banking Application you are using including the Banks name, your name and UK address.

If you have been able to open a bank account with a walk in bank and able to receive a Bank Statement, this can also be used as supporting evidence for your DBS submission but must be dated within the last 3 months at the UK address you are using.

We would suggest aiming to get your proof of bank opening or bank statement sent over to us the Wednesday before your training commences because if left to the last minute it can delay your DBS being submitted and essentially being able to start working with us.

Obtaining a NI Number:

When obtaining your National Insurance number please do not feel that this has to be done before arriving onto training because you will be set up with a temporary number until you receive your official number.

Please follow the following link which will take you to a government website and explain how to obtain the number.

You do not have to pay for a National Insurance Number, so please only follow the guidelines in the below link.

<https://www.gov.uk/apply-national-insurance-number>

It is unique to you and you keep the same one all your life. It **makes sure** that the National Insurance contributions and tax you pay are properly **recorded** against your name. It also acts as a reference number when communicating with the Department for Work and Pensions and HM Revenue & Customs (HMRC).

Please note due to Covid-19 there may be a delay in receiving your national insurance number, please do not worry, this will not affect your ability to work as a live in carer.

The only way to apply at present is by calling the application phone number, detailed in the link above. If you are not able to apply straight away we advise calling this number every week to try to arrange your national insurance number.