

Obtaining an NHS Number.

What is an NHS Number:

An NHS number is a 10-digit number, like 485 777 3456.

Your NHS number is unique to you. It helps healthcare staff and service providers identify you correctly and match your details to <u>your health records</u>.

If you have an NHS number, it does not mean you're automatically entitled to the free use of all NHS services.

In England, you usually have to <u>pay patient contributions</u> towards some NHS services.

If you have never had NHS care or treatment:

You can register with a GP practice to get an NHS number.

If you do not already have an NHS number, you'll be assigned one during registration.

You'll get a registration letter in the post and your NHS number will be shown in the letter.

If you have received NHS care or treatment:

You should have an NHS number if you registered for NHS care in England, Wales or the Isle of Man.

Your NHS number is assigned to you soon after you're born or the first time you get NHS care or treatment.

This number is valid for life unless you're assigned a new number due to a reason like adoption or gender reassignment.

Please be aware that Saxmundham GP have been turning people away as they are currently full

Contacting NHS England.

Please click on the following link which lists further details on contacting NHS England:

https://www.england.nhs.uk/contact-us/

Webchat: Look for the chat icon on this page Telephone: 0300 311 22 33 Email: <u>england.contactus@nhs.net</u> General Post (including complaints, but not legal proceedings): NHS England,

PO Box 16738, Redditch, B97 9PT

Our Customer Contact Centre opening hours are: 9am to 5pm Monday to Friday, except Wednesdays when we open at the later time of 9.30am. We are closed on bank holidays.