

SAFEGUARDING



CHRISTIES CARE COMMITMENT:

To provide outstanding live-in and visiting home care, personalised to the wants, needs, and wishes of the client, to enable them to continue to live safely and happily in their own home.

WE WILL:

- Protect your right to live safely, free from abuse and neglect.
- Help you to understand and recognise the signs of abuse and neglect.
- Empower and encourage you to report your concerns and take appropriate action to safeguard you.
- Investigate concerns fully and engage with you around any decision making related to a safeguarding concern whilst acknowledging your right to take and live with risks.
- Openly discuss with you our findings and engage with you around any outcomes or service improvement.
- Ensure that there is a written process to follow in the event of a safeguarding concern and to make this available to you.
- Ensure that our staff are aware of the safeguarding process and are trained to recognise the signs of abuse and neglect and how to report them.
- Engage with you around reporting safeguarding concerns to external organisations such as the local authority or CQC and be transparent in our reporting to these organisations.